

# Trader Terms and Conditions

Welcome to the caravan trade bidding feature on the Parklink website. These terms help outline how things work between you (the "Trader"), sellers, and Parklink. By using this feature, you agree to the points below—please take a moment to read through.

## 1. Introduction

These terms apply when you use the Parklink site to find, bid on, and connect with sellers of caravans. Parklink is here to make the introduction—everything else is up to you and the seller.

## 2. Registration

To place a bid, please register for a trader account and provide accurate, up-to-date information. Keep your login details secure, as you're responsible for the activity on your account.

## 3. The Bidding Process

When you make a bid, it's simply an expression of interest—it's not legally binding on either side. If a seller accepts your bid, you'll both connect directly to discuss the details, arrange payment, and make sure everyone's happy before going ahead. Either party is free to walk away at any point until a final agreement is reached.

## 4. Commission Fee

We like to keep things simple and clear:

- **We charge a 1% commission on the final agreed purchase price.**
- You only pay the commission if you complete a purchase through this feature—browsing and bidding are always free.
- Once a sale is agreed and completed, we'll invoice you for the commission separately.

## 5. Payment Terms

All payments for caravans are arranged directly between you and the seller. In some cases, you may need to pay the park, which will then pay the private seller. Parklink does not handle payments or get involved in the payment process beyond making the introduction. You and the seller (or the park, if applicable) will agree on timing, method, and any other payment details together.

## **6. Prohibited Activities**

To keep the experience fair for everyone, please don't:

- Place unrealistic or fake bids.
- Try to work around the commission fee by contacting sellers off-site.
- Provide false information or pretend to be someone you're not.
- Do anything that disrupts the service or other users.

## **7. Our Role and Liability**

Parklink's job is simply to connect traders and sellers. We don't inspect the caravans, guarantee their condition, or check the accuracy of information provided. You're responsible for doing your own checks and making sure you're happy before buying. Using this feature is at your own risk.

## **8. Termination**

If you break these rules, we may (if needed) suspend or end your account. We'll try to give you a heads-up first, unless it's a serious issue.

## **9. Dispute Resolution**

Should a disagreement come up between you and a seller, you'll need to sort it out together. Parklink isn't involved in the transaction or any disputes, but if you have feedback about the feature itself, we're always happy to listen and help where we can.

## **10. Governing Law**

These terms are governed by the laws of England and Wales, and any related disputes will be resolved there.

Thanks for using Parklink to make your caravan trade connections!